

## From the Director

**Ryan Kocsondy, CEN Director**

Member colleagues,

As summer comes to a close, I'm increasingly excited about CEN's team, products, service, and enormous potential for growth.

Thank you for a successful fiscal year and for all who participated in the 2019 Member Conference this past May. Our community is vibrant, on full display at events like these, and something truly special inside Connecticut. We will be commemorating 20 years of CEN at next year's conference and look forward to your help in celebrating this milestone.



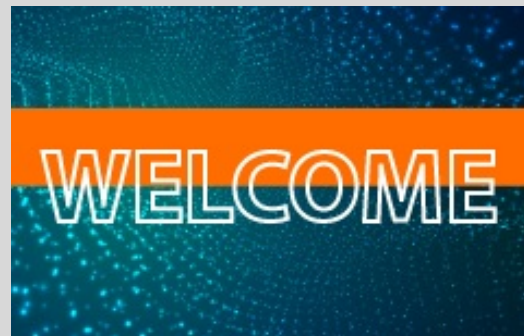
[Learn More](#)

## Goal 1: Provide Value

### Welcome to Our New Members

The CEN Community continues to grow as we welcome our newest members in 2019:

- Willington Hill Fire Department
- Prospect Public Library
- Danbury Fire Engine #25
- Torrington Police Department
- Genie Innovations, Inc.
- 70 Audubon Association, Inc.
- The Foote School
- Southwestern Regional Communications Center, Inc.
- Wolcott Volunteer Fire Department
- Hamden Hall Country Day School
- Hamden Hall Athletic Center
- Chase Collegiate School
- United Way of CT
- MakerspaceCT
- Town of Orange
- Niantic Fire Department
- Flanders Fire Department



- Plymouth Police Department

[Learn More About Our Member Benefits](#)

## Goal 2: Ignite Innovation

### CEN Offers Managed Firewall Services



CEN's Managed Firewall Service offers members of any size enterprise class technology for their first line of defense against malicious Internet traffic. CEN provides installation, initial configuration, 7x24 monitoring, and system maintenance. This offering brings our members an enhanced layer of security at a cost effective price with the reliability and personal service you expect.

[Learn More](#)

## Goal 3: Foster Collaboration

### 2019 CEN Member Conference May 10, 2019 Hartford, CT



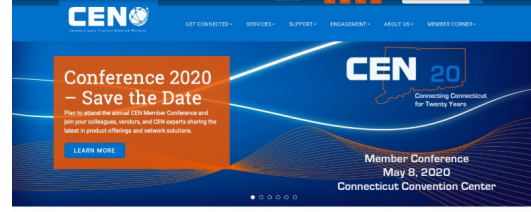
Our 2019 Member Conference was a huge success! Over 600 registrants benefited from sessions on network best practices, maximizing economic value from network investments, and new technologies, along with cohort meetings, 60+ sponsor exhibits, and a dynamic key note speaker from MIT. Join us at next year's conference, **May 7-8, 2020**, to celebrate CEN's 20th anniversary. Participate in an expanded two day event featuring more training, collaboration, education, and networking than ever before!

[View Member Conference Photo Gallery](#)

## Goal 4: Promote Advocacy

### CEN Launches a New Website

CEN's website has been dramatically redesigned and enhanced to detail the growing suite of member products and services. On the site, members (and prospective members!) will discover easy navigation to any and all areas of interest. Your feedback on the site is most welcome. Please share your ideas with CEN's Marketing Coordinator, Rachael Collard, [rachael.collard@uconn.edu](mailto:rachael.collard@uconn.edu). CEN is very proud to display all of the features and benefits that membership brings!



#### Connecticut's Trusted Internet Partner

CEN is Connecticut's premier provider of high-performance Internet services. Since 2000, CEN has been accelerating the progress of our members by providing reliable, low latency, high-speed networking and security services. We are the provider of choice for organizations that demand exceptional value, performance, and highly personalized service.

GET CONNECTED

[Visit Our Website](#)

## Goal 5: Enhance Core Resources

### Join Our Team

CEN is recruiting a Business Services Supervisor. Come join the CEN team in a leadership role providing oversight and direction to CEN's fiscal and administrative operations. Incumbents will have substantial accountability for these operations and are expected to exercise independent judgement in making decisions and resolving problems. CEN offers a challenging, fast-paced, and rewarding environment where individuals will help grow the CEN business and brand. CEN, staffed by UConn employees, offers competitive salaries and outstanding benefits and PTO packages. We have an excellent work environment and plenty of room to grow!



[Review Qualifications and Learn More](#)

Apply today!

## Announcements

### CEN Offers New Quarterly Training Sessions

CEN's Engagement and Development Advisory Council is pleased to offer members quarterly training workshops. Workshops to date have featured expert speakers on topics including:



The workshops have been offered at multiple member locations across the state with an interactive, simulcast video from the host site utilizing CEN. Participating members have benefited from timely, informative content, and they have had the opportunity to discuss the topic and network in-person with their colleagues.

Join us for future training workshops including: Cisco Cyber Defense training in October and Fortinet Firewall training in November. Details on these events and more will be available soon.

[Learn More](#)

## Cloud Connect Service

CEN is pleased to announce that the Internet2 Cloud Connect Service is available as part of the existing CEN service offerings, *at no additional fee*, for all CEN Member Community Anchor Institutions. Commercial and for-profit businesses that do not qualify for Internet2 Services can leverage our commercial offerings at competitive rates. The Cloud Connect Service enables members to leverage the value of the CEN:Internet2 partnership to access the private direct connection services as offered by commercial cloud providers including: Microsoft Azure Express Route, Amazon AWS Direct Connect, and Google Cloud Platform Dedicated Interconnect.



[Learn More](#)

## CEN Awarded MANRS Certification

In October 2019, CEN became Mutually Agreed Norms for Routing Security (MANRS) certified. MANRS is a global initiative, supported by the Internet Society, that increases overall network security and provides crucial fixes to reduce the most common routing threats including filtering, anti-spoofing, coordination, and global validation.



# MANRS

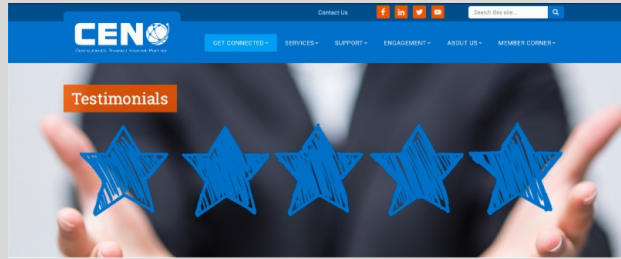
As a MANRS member, CEN joins a community of security-minded organizations committed to making the global routing infrastructure more robust and secure.

[Learn More](#)

# Member Feedback

## Survey

If you have not already, please take a few minutes to complete the [CEN Service Management Advisory Council Survey](#). This survey provides the council with valuable information on the next generation of CEN member services. Help us ensure that your voice is heard!



## Review

We appreciate your thoughts and comments. Leave us a review on our [Facebook page](#)!

Rachael Collard  
CEN Marketing & Publicity  
Coordinator

STAY CONNECTED

