



# CEN Service Management Advisory Council

**Date:** Mar 15, 2019  
**Time:** 10AM – 12PM  
**Location:** In Person

**Moderator(s):** Matt Ross, Jon Garbutt

**Note Taker:** Ryan Kocsondy

	<b>Name</b>	<b>Organization</b>	<b>Name</b>	<b>Organization</b>
<b>Invited:</b>	Bryan Skowera	City of Middletown	Chris Bate	CREC
	Craig Holland	Newington Schools	Chris Sette	Meriden BoE
	Jared Morin	West Hartford BoE	Jolee West	Miss Porter’s School
	Max Rowe	Library Connection	Nancy Byrnes	Fairfield Pub. Schools
	Nelson Rivera	Middletown Police	Matt Ross (C)	Farmington Pub. Schools
	Scott Sharlow	Town of Bloomfield	Tom Sweda	Bibliomation Inc.
	Jon Garbutt (C)	SCSU	Dave Bachand	ECSU
	Paul Russell	Town of Enfield	Jim Kallipolites	Borough of Naugatuck
	Matt Dadona	Windsor PS	Michael Williams	UConn ITS
	Wendy Rego	CEN	Paul Tarsa	CEN
	Ryan Kocsondy	CEN	Rachael Collard	CEN
			Darren Smith	Colchester Pub. Schools

## Agenda

- CEN Strategic Planning
  - Report out on SWOT activity and draft document
- Short Term Service Priorities
  - iBoss/Web Filtering subgroup
    - Participants: M Ross, C Sette
  - Service Life Cycle (sub-group)
    - Group Leader: Max Rowe
    - Participation: Matt Ross, Brian Skowera
  - Service Prioritization – New Item Prioritization
    - <https://drive.google.com/file/d/0B1JldOpydX5MZU9MR3pETVNwNC0zWVBnc2ZEYldrQIVTUU5F/view?usp=sharing>
    - Group Leader: Jon Garbutt
- Future Items
  - Video Conferencing Service Review
    - Group Leader: Matt Dadona
    - Participants: Paul Russell, Dave Bachand
  - Port based chargeback vs alternate (Sweda)
    - Participants: Max Rowe, Tom Sweda, Rick ?
    - Group Leader: Tom Sweda/Ryan Kocsondy
- CEN and the State Budget
- CEN Conference
- Next Meeting June 14th (online)
- Open Q&A